Communication between staff and management should be open so that potential issues are sorted out before they become a challenge. We need to communicate regularly to make decisions together, celebrate what is working well and also address what isn’t.

Here are some strategies for open respectful communication:

- When an issue arises, find a quiet moment to talk about it with them.
- Bring up issues that are bothering you early so that they can be dealt with before they become a real problem.
- Encourage everyone to share their views (all ideas are good ideas).
- People respond better if you communicate calmly and if they are heard.
- Use different strategies for staff input (including team meetings, anonymous staff feedback box, emails, sending a message through a mentor, etc).